

THINGOLD SHINE

Kristin has been a dedicated employee of the Baltimore County 911 center for more than a decade. Within the last year she was promoted to work within our training academy where she dedicates an extraordinary amount of time cultivating relationships with our new hires and helping them learn how to be good 911 call takers and police dispatchers. She goes above and beyond the call of duty and works tirelessly to plan engagement programs for our employees and service partners to help create a healthy work environment for all who work here. While maintaining her responsibilities as a trainer she also works on the floor to assist with 911 calls or police dispatching whenever she can giving other employees the much needed time off they deserve. I cannot think of a better representation of the gold line standard than Kristin Falci and she deserves to finally receive recognition for her dedication. Without her willingness to go above and beyond we would not have fully trained recruits coming in on a regular basis and would be severely short staffed. I speak for all of Baltimore county 911 and Baltimore County Police when I say Kristin is a much needed asset and truly dedicated to her work.

Nominated by: Anonymous