

THINGOLD SHINE

Paul started at 911 in 2012 with no prior experience. He's been a great coworker! He is consistent, reliable, skilled and compassionate. After our hiring Director retired, our next Department head was in place for several years in which time I watched the atmosphere and morale of our department tank. When they left unexpectedly for medical reasons in the spring of 2020, Paul was asked to step up and take over. With no training and with no warning he found himself in charge of the department. Learning on the fly is NOT the ideal way to take on such a huge responsibility! Paul has done it with humility and integrity. He has taken over and turned our department around completely. Our morale is up and the toxicity that had threatened us has lifted. Not only that, in a time where most departments are struggling with understaffing, we have hired, trained and retained employees so we are now FULLY STAFFED!! Hallelujah!! I credit Paul for this due to the fair, honest and capable way he handles his position. Not only that, he still works a regular shift and has always been available for any of his staff when we need him regardless of whether it's professional or personal. Paul somehow manages to be our Director, coworker and friend. THAT deserves recognition!

Nominated by: Anonymous