

## TERMS & CONDITIONS

Hi folks, our website's host (Wix) dictates that we have these disclaimers to satisfy payment network (Visa, Mastercard, etc) requirements to sell our products.

### RETURN POLICY

For any undamaged product, simply return it along with the original receipt within 40 days of the date purchased, and we will exchange it or offer a refund based upon the original payment method. In addition, please note the following: (i) Products can be returned only in the country in which they were originally purchased; and (ii) the following products, unless damaged, are not eligible for return: HTH masks. For damaged items, please contact us for replacement or refund at [info@humanize911.com](mailto:info@humanize911.com).

### SHIPPING & FULFILLMENT

Depending on demand, orders will ship within 1-3 business days with a 3-5 business day delivery window. Out of stock items will be replenished as soon as possible. We do not ship to P.O. Boxes, and are currently only shipping to the United States.

Our payment network does not allow us to add coupon codes after your order has been purchased, nor does it allow us to refund the difference. We can, however, provide that credit in the form of a one-time coupon for a future order.

### PRIVACY

Simply put, Humanizing the Headset does not and will not share or sell your personal information. Ever. We're neither sophisticated enough or interested enough in getting involved in any of that. Email us if you have any questions.

#THIN  GOLD SHINE

The logo for Humanizing the Headset 911 is a circular emblem. It features the number '911' in a stylized font, with a white headset icon integrated into the '1'. Below the number, the text 'HUMANIZING THE HEADSET' is written in a smaller, sans-serif font. The entire logo is set against a gold background.